

CG Docket No. 02-278

I understand the legitimate telemarketers have the right to conduct their business. I also have the right not to be disturbed by unwanted telephone calls in my home.

I have asked the caller to provide his/her name and the company name, address and telephone number he is calling for. Their reply is a hang up. How can I report or protect myself from companies who do not give the information?

How many telemarketing calls are legitimate (from companies where an existing business relationship exists or are non-profit)? I am continually offered better mortgage rates on a property that has no mortgage!

I believe many of the telemarketing companies are preying on people like my 90 year old grandmother. She will answer the telephone and talk to anyone. She will listen to their spiel and quite often buy what they're selling or give private information out about her household.

Many telemarketing companies aren't far from the old 'Guaranteed Winner' envelopes of Publishers Clearing House. They peddle 'too good to be true' offers to unsavvy marks.

Please consider:

1. The hours telemarketing calls can be made should be adjusted to 9 a.m. to 7 or 8 p.m., Monday through Friday. No weekends.
2. The company name and telephone number should have to appear on caller id. Why should they be protected from giving their information when I am not protected from knowing who is calling?
3. A free, national do-not-call list updated quarterly should be considered. It should be mandatory that all telemarketing companies use the list, not just Direct Marketing Association members.

Thank you,

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